



# P100 2021

The Facilities  
Standards for the  
Public Buildings  
Service

This session is being recorded.

# Training





P100 FACILITIES STANDARDS  
FOR THE PUBLIC BUILDINGS SERVICE

October 2021

# Architecture and Interior Design

(2nd half of Chapter 3)

# 3

ARCHITECTURE AND INTERIOR DESIGN



Figure 8: U.S. Courthouse  
San Diego, CA

# Jane Schuster

Workplace Strategist  
Center for Workplace Strategy



# INTERIOR DESIGN TECHNICAL COMMITTEE

Jane Schuster - CO

Kevin Kelly - CO

Liz Kahn - R3

Laurie Fox - R8

Stacey Fong - R9



# P100 (2021) Change Requests

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# Interiors: Today's Focus

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## **3.4** Interior Performance Table

- Glazing
- Flooring
- Coatings
- Wall Covering
- Acoustical Ceilings

## **3.5** Interior Construction & Interior Finishes Performance Attributes

- Construction Products and Materials
- Interior Finishes and Materials
- Acoustics

## **3.7** Workplace Performance Requirements

## **3.8** Workplace Performance Attributes

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# 3.4 Interior Performance Table

Wall Covering Type II	
<b>Durability</b>	
Baseline	Compliance to W-101 (2011)
Tier 1	Compliance to W-101 (2011)
Tier 2	Compliance to W-101 (2011)
Tier 3	Compliance to W-101 (2011)
M & V	Manufacturer Provided Specifications
Plans & Specs	N/A
Calculations & Analysis	W 101 Physical Test Requirements
References	
Basis of Design	Describe durability requirements.
Construction Verification	Verify compliance through product submittal information.
<b>Maintenance</b>	
Baseline	Scrubability - 300 cycles/ min Washability - 100 cycles/ min
Tier 1	Scrubability - 300 cycles/ min Washability - 100 cycles/ min
Tier 2	Scrubability - 300 cycles/ min Washability - 100 cycles/ min
Tier 3	Scrubability - 300 cycles/ min Washability - 100 cycles/ min
M & V	Manufacturer Provided Specifications
Plans & Specs	ASTM F 793
Calculations & Analysis	W 101 Physical Test Requirements
References	
Basis of Design	Describe maintenance requirements.
Construction Verification	Verify compliance through product submittal information.
<b>Environmental – Wall Covering</b>	
Baseline	Comply with IgCC-2018 Section 901.4.1.4.3 (9.4.1.4.3) Third-Party Multi-attribute Certification - NSF/ANSI 342 for wall covering products.
Tier 1	Comply with IgCC-2018 Section 901.4.1.4.3 (9.4.1.4.3) Third-Party Multi-attribute Certification - NSF/ANSI 342 for wall covering products.
Tier 2	Comply with IgCC-2018 Section 901.4.1.4.3 (9.4.1.4.3) Third-Party Multi-attribute Certification - NSF/ANSI 342 for wall covering products.
Tier 3	Comply with IgCC-2018 Section 901.4.1.4.3 (9.4.1.4.3) Third-Party Multi-attribute Certification - NSF/ANSI 342 for wall covering products.
M & V	Provide 3rd Party NSF/ANSI 342 Certificate; Recycled content must be calculated in terms of total product weight
Plans & Specs	N/A
Calculations & Analysis	W 101 Physical Test Requirements
References	
Basis of Design	Document the percent recycled content.
Construction Verification	Verify compliance through product submittal information and manufacturer certification.
<b>Environmental – Ceiling and Wall Assemblies</b>	
Baseline	Comply with IgCC-2018 Section 801.4.2.6 (8.4.2.6) Ceiling and Wall Assemblies and Systems.
Tier 1	Comply with IgCC-2018 Section 801.4.2.6 (8.4.2.6) Ceiling and Wall Assemblies and Systems.
Tier 2	Comply with IgCC-2018 Section 801.4.2.6 (8.4.2.6) Ceiling and Wall Assemblies and Systems and GREENGUARD Gold

# Updated Performance Tables

**Updated** →

**Previous** ↘

Attribute	Baseline	★ Tier 1 High Performance	★★ Tier 2 High Performance	★★★ Tier 3 High Performance	Measurement & Verification	Plans & Specs	Calculations & Analysis	Design	Construction
<b>5.5.1.9 Metal Stud Partitions</b>									
<b>Construction</b>	3-5/8" x min. 25 ga. metal studs @ 24" o.c., 5/8" gypsum board, with Greenguard Gold certification, each side (max. deflection L/240)	3-5/8" x min. 25 ga. metal studs @ 24" o.c., 5/8" gypsum board, with Greenguard Gold certification, each side (max. deflection L/240)	3-5/8" x min. 16 ga. light gage metal framing studs @ 24" o.c., 2 layers 5/8" gypsum board, with Greenguard Gold certification, 9 ga. wire mesh between studs and gypsum each side (max. deflection L/360)	N/A	N/A	ASTM C 645, ASTM C 1396, Greenguard Gold	N/A	Describe partition construction. Document environmental testing requirements for gypsum board.	Verify compliance through design submittals, shop drawings and product submittal information.
<b>Durability (Impact Resistance)</b>	Standard	Standard	High	N/A	N/A	N/A	N/A	Describe impact resistance requirement, when applicable.	Verify compliance through product submittal information.
<b>Height</b>	Deck to Ceiling	Deck to Slab or Deck Above	Deck to Slab or Deck Above	N/A	N/A	N/A	N/A	Describe partition height requirements.	Verify compliance through design submittals.
<b>Acoustics</b>	STC 40	STC 45	STC 50	N/A	N/A	ASTM E 90	N/A	Document partition assembly STC rating.	Verify STC ratings through product submittals, design controlled testing compliance.
<b>Security</b>	No Rating	No Rating	SCF	N/A	N/A	N/A	Required for PE and SR ratings.	Document security requirement.	Verify compliance through design submittals and shop drawings.

**Note:**  
Acoustic performance relocation

<b>Metal Stud Partitions</b>	
<b>Construction</b>	
<b>Baseline</b>	3-5/8" x min. 25 ga. metal studs @ 24" o.c., 5/8" gypsum board, with Greenguard Gold certification, each side (max. deflection L/240)
<b>Tier 1</b>	3-5/8" x min. 25 ga. metal studs @ 24" o.c., 5/8" gypsum board, with Greenguard Gold certification, each side (max. deflection L/240)
<b>Tier 2</b>	3-5/8" x min. 16 ga. light gage metal framing studs @ 24" o.c., 2 layers 5/8" gypsum board, with Greenguard Gold certification, 9 ga. wire mesh between studs and gypsum each side (max. deflection L/360)
<b>Tier 3</b>	N/A
<b>M &amp; V</b>	N/A
<b>Plans &amp; Specs</b>	ASTM C 645, ASTM C 1396,
<b>Calculations &amp; Analysis</b>	N/A
<b>References</b>	
<b>Basis of Design</b>	Describe partition construction.
<b>Construction Verification</b>	Verify compliance through design submittals, shop drawings and product submittal information.
<b>Durability (Impact Resistance)</b>	
<b>Baseline</b>	Standard
<b>Tier 1</b>	Standard
<b>Tier 2</b>	High
<b>Tier 3</b>	N/A
<b>M &amp; V</b>	N/A
<b>Plans &amp; Specs</b>	N/A
<b>Calculations &amp; Analysis</b>	N/A
<b>References</b>	
<b>Basis of Design</b>	Describe impact resistance requirement, when applicable.
<b>Construction Verification</b>	Verify compliance through product submittal information.
<b>Height</b>	
<b>Baseline</b>	Deck to Ceiling with plenum barrier
<b>Tier 1</b>	Deck to Slab or Deck to Ceiling with plenum barrier or Deck to Deck Above
<b>Tier 2</b>	Deck to Slab or Deck Above
<b>Tier 3</b>	N/A



# Wood Framed Interior Lights

## Tier 3: Removed Teak and Rosewood

Now matches types  
of wood in Tier 1 & 2

- Sustainability
- Avoidance on imported exotic woods
- Threatened species

Wood Framed Interior Lights	
Construction	
Baseline	Field fabricated and finished. Painted birch, poplar, or clear softwood. AWI Custom grade.
Tier 1	Shop fabricated with field applied clear or tinted stain. Oak, maple, cherry, walnut, or similar hardwood. AWI custom grade.
Tier 2	Shop fabricated and finished with clear or tinted stain. Oak, maple, cherry, walnut, or similar hardwood. AWI premium grade.
Tier 3	Shop fabricated and finished with clear or tinted stain. <span style="border: 1px solid red; padding: 2px;">Oak, maple, cherry, walnut, or similar hardwood.</span> AWI premium grade.
M & V	N/A
Plans & Specs	N/A
Calculations & Analysis	N/A
References	
Basis of Design	Describe construction of wood framed interior lights.
Construction Verification	Verify through mockup, shop drawing submittal and product submittal information.



# Broadloom / Carpet Tile


## Baseline Only:

## Durability:

- **CRI Model Specification for TARR**
  - Selection based on foot traffic
  - Increase product selections
  - Decreased overall costs

## CRI Updates:

- Follows industry standards
- Updated with innovations

Broadloom/Carpet Tile	
Durability	
Baseline	Refer to CRI Model Specification for TARR Recommendation.
Tier 1	
Tier 2	
Tier 3	
M & V	
Plans & Specs	NSF/ANSI 140 and reference IgCC
Calculations & Analysis	
References	
Basis of Design	TARR classification => 3.0 TARR Moderate/Heavy Private Offices, Training, Conference, Courtrooms =>3.5 TARR Severe Open Office, Cafeteria, Corridors, Lobbies
Construction Verification	Verify compliance through mockup and product submittal information.



# Resilient Flooring

## Environmental Updates:

### GREENGUARD Gold

- Added to VCT, Sheet Vinyl, Rubber Tile, Linoleum
  - Most utilized product emission certification
  - Stringent pass/fail criteria
- Already utilized throughout P100
- Cost for certification and/or emissions testing

Environmental	
Baseline	Comply with IgCC-2018 Section 901.4.1.4.3 (9.4.1.4.3) Third-Party Multi-attribute Certification. NSF-332 Silver and GREENGUARD Gold
Tier 1	Comply with IgCC-2018 Section 901.4.1.4.3 (9.4.1.4.3) Third-Party Multi-attribute Certification. NSF-332 Gold and GREENGUARD Gold
Tier 2	Comply with IgCC-2018 Section 901.4.1.4.3 (9.4.1.4.3) Third-Party Multi-attribute Certification. NSF-332 Platinum and GREENGUARD Gold
Tier 3	Comply with IgCC-2018 Section 901.4.1.4.3 (9.4.1.4.3) Third-Party Multi-attribute Certification. Cradle to Cradle Bronze and GREENGUARD Gold



PRODUCT CERTIFIED FOR  
LOW CHEMICAL EMISSIONS  
[UL.COM/GG](http://UL.COM/GG)  
UL 2818

# Luxury Vinyl Tile & Plank

## New Section!

**LVT** → Mimics tile

**LVP** → Mimics hardwood

- + Low cost compared to stone/wood
- + Low maintenance
- + Comfort
- + Water-resistant
- + Durable
- + Easy to install
- Emit VOCs after installation



Luxury Vinyl Tile (LVT) and Luxury Vinyl Plank (LVP)	
	Durability
Baseline	(LVT/LVP - ASTM F1700 Class III
Tier 1	LVT/LVP - ASTM F1700 Class III
Tier 2	LVT/LVP - ASTM F1700 Class III
Tier 3	LVT/LVP - ASTM F1700 Class III
M & V	Document Product Size and Thickness based on Application.
Plans & Specs	LVT/LVP - ASTM F1700 Class III
Calculations & Analysis	N/A
References	
Basis of Design	Describe type of backing, when applicable. Identify installation: Glue down or Loose Lay. Identify Required Wear Layer for Application.
Construction Verification	Verify compliance through mockup and product submittal information.
<b>Static Load - Verify application if rolling traffic/dynamic load is a required attribute</b>	
Baseline	ASTM F970 compliance, depression less than 5 mil after 24 hours. Method cites 250 psi max.
Tier 1	ASTM F970 compliance, depression less than 5 mil after 24 hours. Method cites 250 psi max.
Tier 2	ASTM F970 compliance, depression less than 5 mil after 24 hours. Method cites 250 psi max.
Tier 3	ASTM F970 compliance, depression less than 5 mil after 24 hours. Method cites 250 psi max.
M & V	Document static load in PSI.
Plans & Specs	ASTM F970 Standard Test Method for Measuring Recovery Properties of Floor Coverings after Static Loading
Calculations & Analysis	If dynamic load is required, determine maximum and verify with product technical specifications.
References	
Basis of Design	Document static limit load rating as compliant with ASTM F970.
Construction Verification	Verify compliance through product submittal information.

# Interior Architectural Coatings (Paint)

## Environmental Updates:

Removed VOC level requirement

Replaced with IgCC-2018 compliance

- Section 801.4.2.2 Paints & Coatings
  - Specifically names products/applications
  - References Green Seal 11 (durability)
  - Comprehensive requirements for paint emissions



Interior Architectural Coatings (Paint)	
Environmental	
Baseline	Comply with IgCC-2018 Section 801.4.2.2 (8.4.2.2) Paints and Coatings
Tier 1	Comply with IgCC-2018 Section 801.4.2.2 (8.4.2.2) Paints and Coatings
Tier 2	Comply with IgCC-2018 Section 801.4.2.2 (8.4.2.2) Paints and Coatings
Tier 3	Comply with IgCC-2018 Section 801.4.2.2 (8.4.2.2) Paints and Coatings and certified to the Cradle to Cradle Bronze
M & V	N/A
Plans & Specs	SCAQMD's Rule 1113 or Green Seal 11
Calculations & Analysis	N/A
References	
Basis of Design	Document requirements in basis of design.
Construction Verification	Verify compliance through product submittal information, manufacturer certification.



# Acoustical Ceilings



## Removed Attributes:

- Privacy Index
- Sound Masking
- Reverberation Time
- Scratch Resistance

## Maintenance:

- Removed ASTM D2486

## Environmental

- Baseline recycled content increase

Acoustical Ceilings	
	Surface Texture
Baseline	Fine textures with perforations
Tier 1	Smooth White acoustical
Tier 2	
Tier 3	
M & V	
Plans & Specs	
Calculations & Analysis	
References	
Basis of Design	Describe surface texture for each ceiling type
Construction Verification	Verify compliance through product submittal information and manufacturer certification
	Maintenance
Baseline	Vacuum with soft brush attachment
Tier 1	Vacuum with soft brush attachment
Tier 2	
Tier 3	
M & V	Provide manufacturer's written cleaning instructions
Plans & Specs	
Calculations & Analysis	
References	
Basis of Design	Verify compliance through product submittal information and manufacturer certification
Construction Verification	Verify compliance through product submittal information and manufacturer certification
	Environmental - Recycled Content
Baseline	Total Recycled Content $\geq$ 80%
Tier 1	Total Recycled Content $\geq$ 80%
Tier 2	
Tier 3	
M & V	N/A
Plans & Specs	ISO 14021
Calculations & Analysis	N/A
References	
Basis of Design	Describe total recycled content, light reflectance, and emission requirements.
Construction Verification	Verify compliance through product submittal information, Product data Sheet;

80%

# 3.5

## Interior Construction & Interior Finishes Performance Attributes



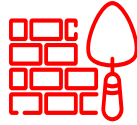


## Construction Products



## Materials and Finish Materials





# Construction Products: Doors

## Solid Core Wood Doors

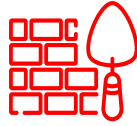
May include vision panels - but features cannot change their level of performance

## Hollow Metal Doors

May include vision panels - but features cannot change their level of performance

## Glazed Aluminum Doors

Typically fully glazed.  
For interior use.  
Do not have a fire rating.  
Not bullet resistant or forced entry protected



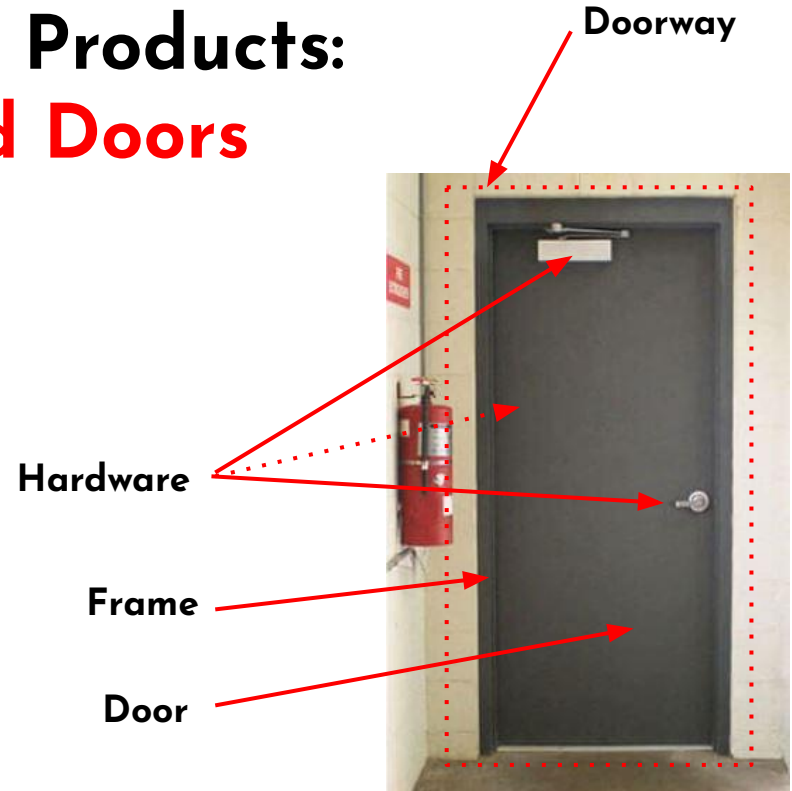
# Construction Products: Fire Rated Doors

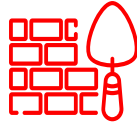
## Door Assembly

- Doorway
- Door
- Frame
- Hardware

## Rated Door Types

- Flush
- Solid Core Wood
- Hollow Metal

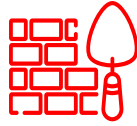




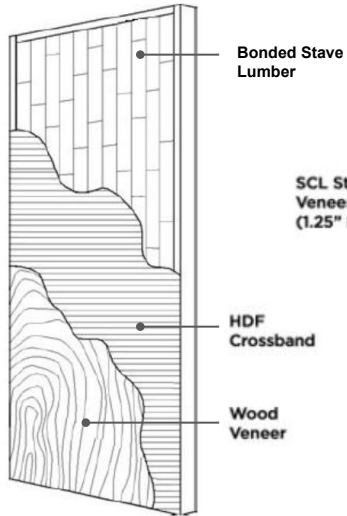
# Construction Products:

## Types of Door Cores

Solid Core Wood Doors	
Construction	
Baseline	Bonded stave core; AWI Custom Grade; 5-ply; Field applied paint
Tier 1	Bonded particle board core; AWI Custom Grade; 5-ply; Hardwood veneer; Field applied finish
Tier 2	Bonded structural composite core; AWI Premium Grade; 5-ply; Factory finish
Tier 3	Bonded structural composite core; AWI Premium Grade; 5-ply; Factory finish
M & V	N/A
Plans & Specs	WDMA I.S-1. A; AWI Architectural Woodwork Quality Standards
Calculations & Analysis	N/A



# Construction Products: Types of Door Cores



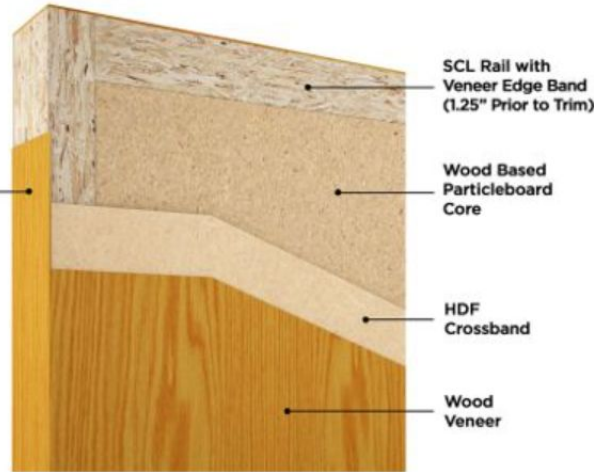
**Bonded Stave  
Core**

Bonded Stave  
Lumber

SCL Stile with  
Veneer Edge Band  
(1.25" Prior to Trim)

HDF  
Crossband

Wood  
Veneer



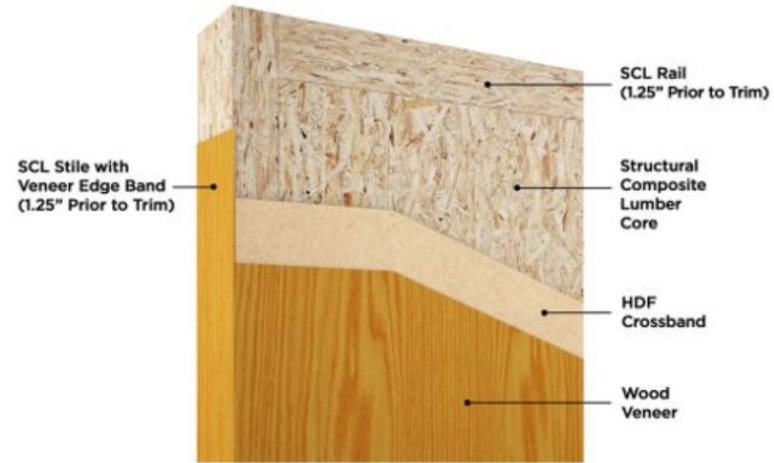
**Bonded Particle  
Board Core**

SCL Rail with  
Veneer Edge Band  
(1.25" Prior to Trim)

Wood Based  
Particleboard  
Core

HDF  
Crossband

Wood  
Veneer



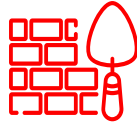
**Bonded Structural  
Composite Lumber  
Core (SCL)**

SCL Rail  
(1.25" Prior to Trim)

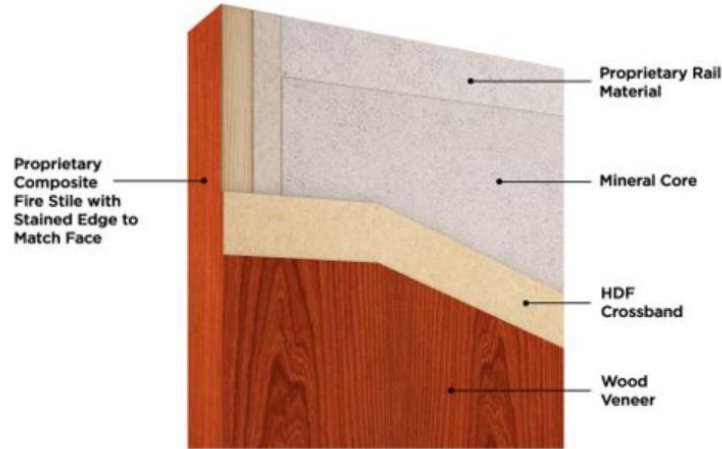
Structural  
Composite  
Lumber  
Core

HDF  
Crossband

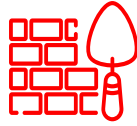
Wood  
Veneer



# Construction Products: Types of Door Cores



**Mineral Core**



# Construction Products: Interior Glazing

## Wood Framed Lights

No fire rating available

## Hollow Metal Framed Lights

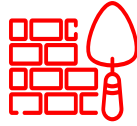
May be fire rated if dimensions comply

## Aluminum Framed Lights

No fire rating available



Hollow Metal Framed Light



# Construction Products:

## Types of Partitions

### Metal Stud Partitions

Metal stud construction with gypsum board

### Masonry Partitions

Concrete masonry wall with metal furring and gypsum board

### Demountable Partitions

Prefabricated assembly designed to be installed and relocated

### Operable Partitions

Wall partitions that move on a track system



Metal stud partition

# Demountable Partitions

## Why select a demountable wall?

- Quick install, less waste
- Coordination between trades is simplified
- May contribute to LEED credits.
- Most importantly: **Workplace change is constant**



Photo credit: DIRTT





# Construction Products



# Materials and Finish Materials



# Interior Finishes: Interior Coatings (aka: paint)

## Specify Low VOCs for all Tiers

Comply with IgCC-2018 Section 801.4.2.2 (8.4.2.2)

SCAQMD 1113 or GreenSeal 11





# Interior Finishes: Type II Wallcovering


## Durability Attributes of Type II

- Washability
- Scrubbability
- Abrasion Resistance
- Breaking Strength
- Crocking
- Stain Resistance
- Tear Resistance

**20-28 oz per linear yard**



Steiner Tunnel Test Apparatus



"A designer has a duty to create timeless design. To be timeless you have to think really far into the future, not next year, not in two years but in 20 years minimum."

— Phillip Starck

# Kevin Kelly

Senior Architect  
Center for Workplace Strategy



# 3.5.3

## Acoustics

GSA

### SOUND MATTERS

How to achieve acoustic comfort in the contemporary office

Produced by GSA Public Buildings Service

December 2011

PART 1	PART 2
What Is Acoustical Comfort?..... 4	A Closer Look at the Where and How of Acoustic Mitigation ..... 12
Why Is It So Important?..... 4	WHAT: Behavior Works—The Human Element of Acoustics ..... 13
How To Deliver It?..... 4	WHERE: Zoning and Designing Workplace Neighborhoods ..... 18
The Current Situation—What Research Is Telling Us..... 6	HOW: Technical Tips for Physical Acoustic Mitigation ..... 28
The Challenge—Why Acoustics is More Important Than Ever..... 9	Special Conditions & New Acoustical Treatments ..... 37
The Solution—Checklist for Success ..... 10	Talk Like an Acoustician (or at least understand them) – A Short Glossary ..... 38
	Putting it all Together: Costs ..... 40
	References ..... 41
	Acknowledgements ..... 42

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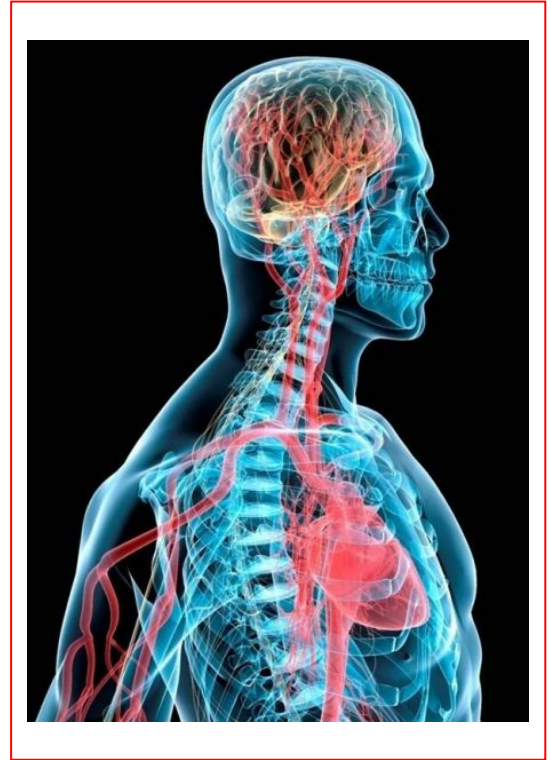
# Why Acoustics Matter

## Mental & Behavioral Effects

- Increased aggressiveness
- Decreased problem solving
- Comprehension problems

## Clinical Manifestations

- Elevated blood pressure
- Fatigue
- Ulcers
- Heart attacks

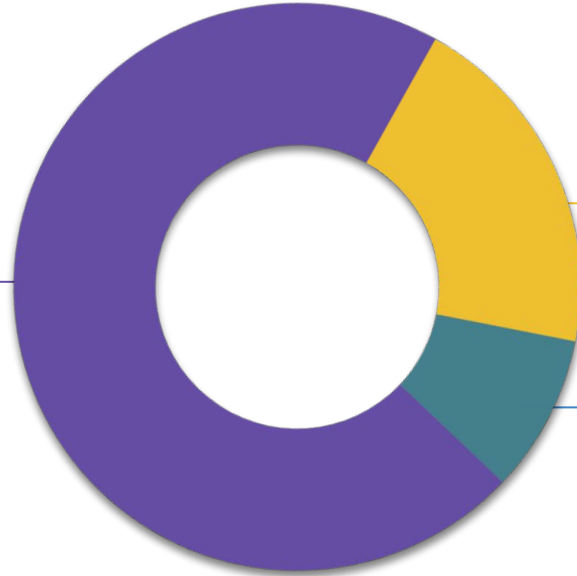


Info courtesy of Dr. Gary Madaras, Rockfon Corp.

# Top Workplace Complaints



**71%**  
Acoustics



**20%**  
Air Quality

**9%**  
Lighting

Data credit: Gensler Workplace Research and UC Berkeley



# Key Concepts for Acoustics



## Speech Privacy

Provide areas for private conversations.



## Background Sound

Background sound masks distracting noises but is not distracting.



## Absorption

Finishes absorb sound and control reverberation.



## Noise Isolation

Limited external environmental noise.

# Acoustic Terminology

## Sound Transmission Class (STC)

—

Measurement for the effectiveness of construction materials to reduce sound transmission between rooms.

## Noise Isolation Class (NIC)

—

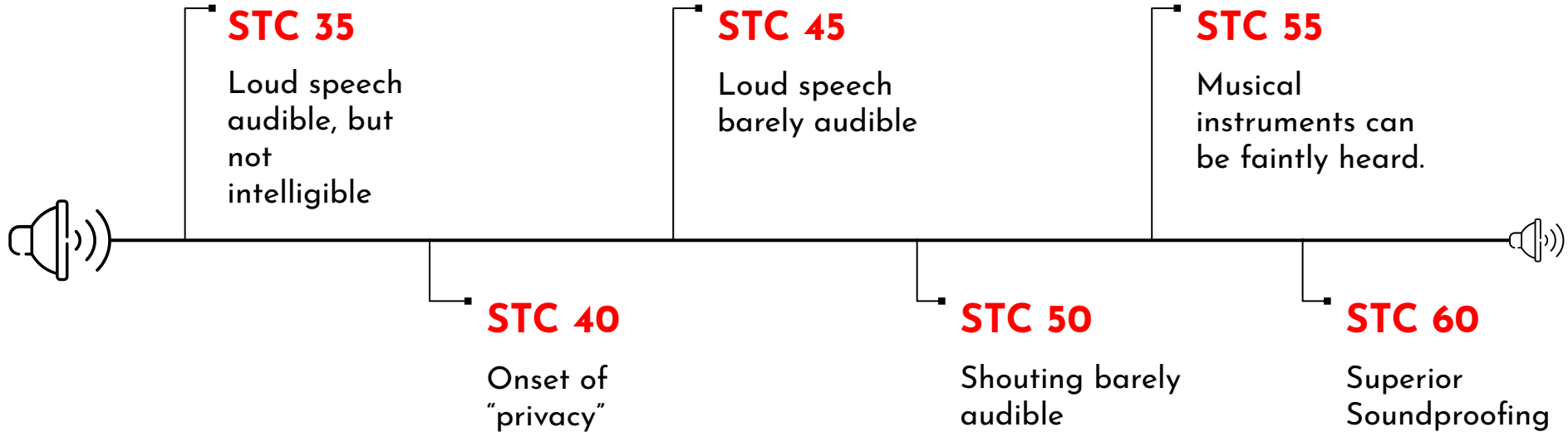
Field measurement of the room to room noise reduction.

## Noise Reduction Coefficient (NRC)

—

Rating of how much an acoustic product can absorb.

# Acoustical Performance



# Recommended NICs

## NIC 53

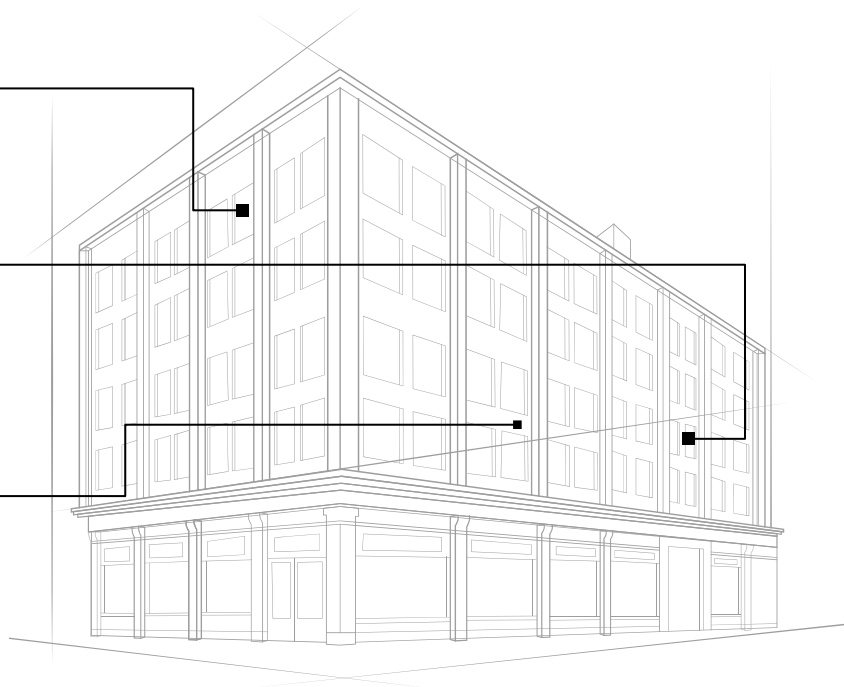
Teleconference  
Room

## NIC 48

Training Facilities  
& Meeting Rooms

## NIC 31-45

Private Offices



# Noise Isolation & Speech Privacy

**Table 3.1b Background Sound, Noise Isolation and Speech Privacy**

Space	Performance Level	Descriptor	Mechanical Noise (RC/NC)	Electronic Sound Masking Level (dBA) <sup>1</sup>	Minimum Noise Isolation (NIC) <sup>2</sup>	Minimum Privacy (PI/SPP) <sup>3</sup>
Training rooms	Baseline	Deskbound, interactive	30 min - 35 max	n/a	48	78 SPP
Meeting rooms	Tier 1	Frequent tele/video conferencing	25 min - 30 max	n/a	53	78 SPP
	Baseline	Infrequent tele/video conferencing	30 min - 35 max	n/a	48	78 SPP
	Baseline	Less than 6 person capacity	30 min - 35 max	n/a	45	75 SPP
Private offices	Tier 1	High speech privacy	35 max	40-42	45	85 SPP
	Baseline (masking)	Normal speech privacy, deskbound, concentrative	35 max	40-42	35	75 SPP
	Baseline (no masking)	Normal speech privacy, internally mobile, interactive	35 min - 40 max	n/a	40	75 SPP
Quiet rooms	Baseline (no masking)	Individual or small group, interactive	35 min - 40 max	n/a	45	80 SPP
	Baseline (masking)	Individual or small group, concentrative	35 max	40-42	40	80 SPP

# Sound Absorption & Reverberation

**Table 3.1a Sound Absorption and Reverberation**

Space	Performance Level	Descriptor	Ceiling (SAA/NRC) <sup>1</sup>	Walls (SAA/NRC) <sup>2</sup>	Time (Seconds) (RT60) <sup>3</sup>
Training rooms	Baseline	Deskbound, interactive	0.80/100%	0.8/25%	0.6
Meeting rooms	Tier 1	Frequent tele/video conferencing	0.90/100%	0.8/25%	0.5
	Baseline	Infrequent tele/video conferencing	0.80/100%	0.8/25%	0.6
	Baseline	Less than 6 person capacity	0.80/100%	n/a	0.6
Private offices	Tier 1	High speech privacy	0.85/100%	n/a	0.6
	Baseline (masking)	Normal speech privacy, deskbound, concentrative	0.8/100%	n/a	0.6
	Baseline (no masking)	Normal speech privacy, internally mobile, interactive	0.75/100%	n/a	0.6
Quiet rooms	Baseline (no masking)	Individual or small group, interactive	0.75/100%	n/a	0.6
	Baseline (masking)	Individual or small group, concentrative	0.75/100%	n/a	0.6
Misc. enclosed spaces	Baseline	Short occupancy, no speech privacy	0.70/100%	n/a	0.8
Open plan offices	Tier 1	High density occupancy, internally mobile or interactive	0.90/100%	0.8/25%	0.8
	Baseline	Low density occupancy, deskbound and concentrative	0.80/100%	n/a	0.8
Child care center	Baseline		0.90/100%	0.70/25%	0.5

# 3.7

## Workplace Performance Requirements

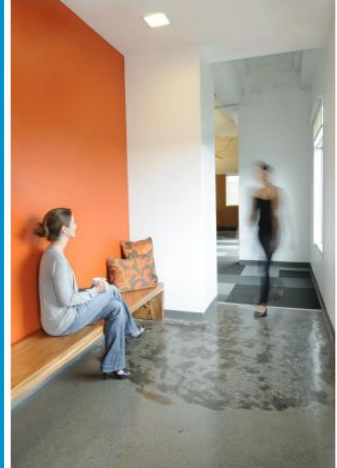
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### CIRCULATION: DEFINING AND PLANNING

May 11, 2012

INTRODUCTION.....	1
DEFINING.....	2
PLANNING.....	4
NET AREA, CIRCULATION, & USABLE AREA	
CALCULATION METHODOLOGY	
CIRCULATION MULTIPLIER CONSIDERATIONS	
CASE STUDIES.....	8
OVERVIEW	
CASE STUDIES 1-4	
KEY TAKEAWAYS.....	13

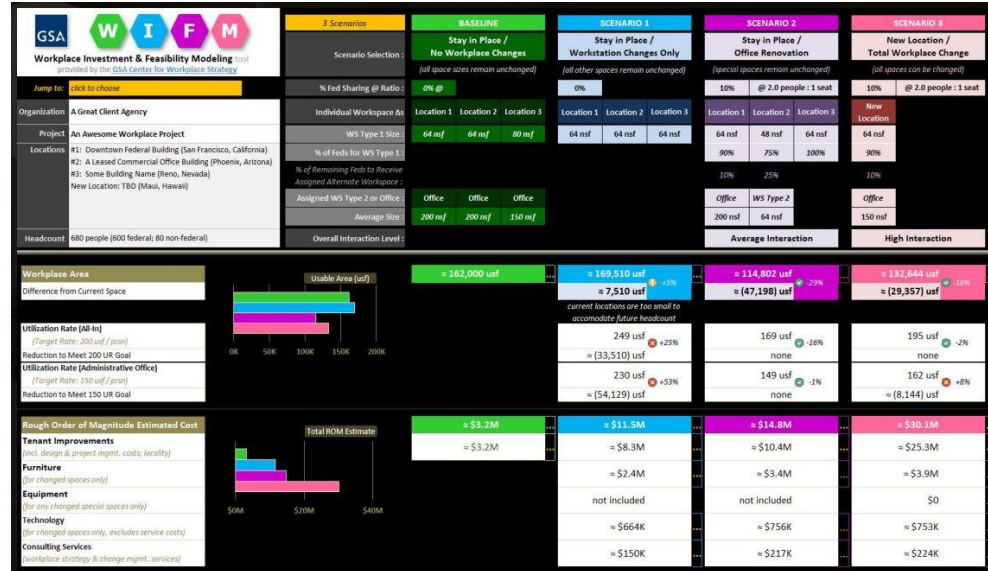


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# Workplace Investment & Feasibility Tool (WIFM)

Excel-based tool used to:

- Investigate strategies
- Explore co-location efficiencies
- Establish ROM
- Compare scenarios
- Jump start requirements





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# Total Work(place) Scorecard

Located at SFTool.gov

Online interactive tool used to:

- Benchmark and measure *potential* workspace improvements

Previous version was Excel-based

Updated to include health and well-being



# 3.8

## Workplace Performance Attributes

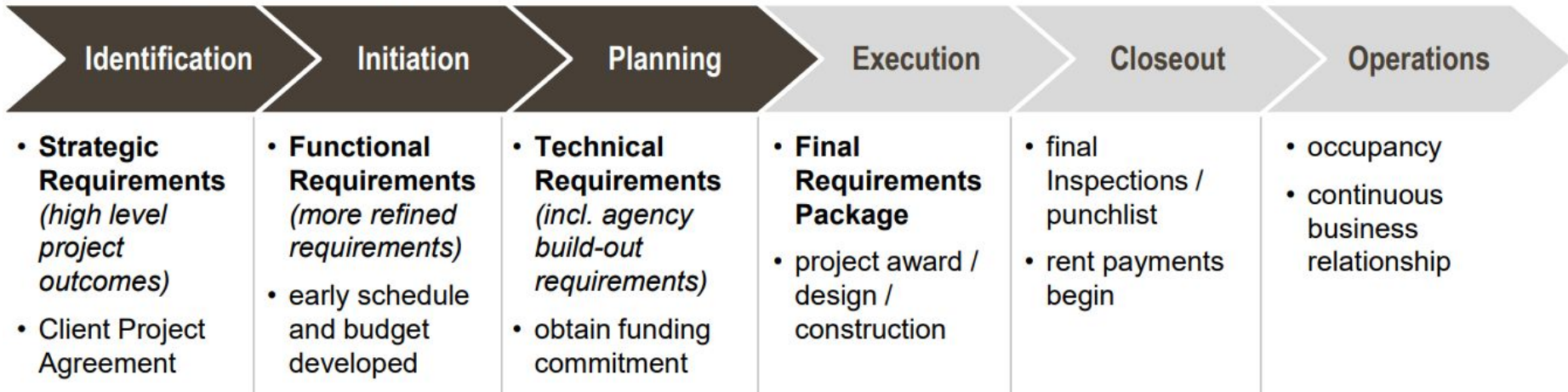


# Early Engagement Pays Dividends



# Early Engagement is Best

## PBS Project Lifecycle



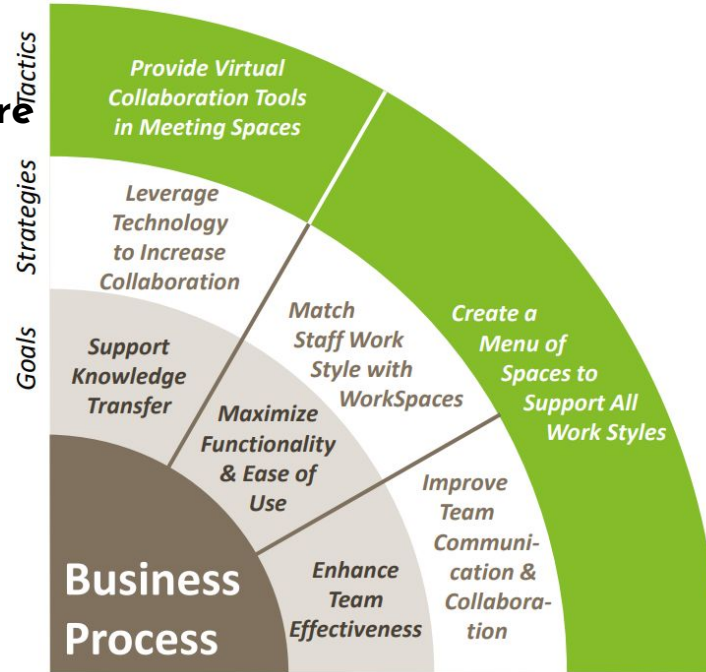
# Balanced Scorecard Approach



\*office, at home, and elsewhere

# Balanced Scorecard Approach

Ensures all focus areas are considered equally



# Thanks for your attention & interest!

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